

CONTRACT VARIATIONS

Below are the terms and conditions leading the relationship between Vianney's Untamed Expeditions and you, to the total exclusion of any other terms and conditions? No adjustments to the terms and conditions may be made by any of the company's employees, authorized representatives or agents – unless in writing by an authorized officer of the company. Rates quoted are correct at the time given and are subject to change.

Vianney's untamed Expeditions reserves the right to charge surcharges due to unavoidable circumstances beyond our control such as inflation, Government Axes, revised taxation, or other fees. However, every effort will be made to minimize the surcharges.

BOOKING CONDITIONS AND PAYMENT

A booking is considered confirmed upon receipt of a 40% deposit to our bank account. Only the amount received by our bank account shall be regarded as paid (with all money transfer costs paid by the customer). The remaining balance is due 45 days before your departure date. If your reservation is made within 45 days of departure, the entire amount must be paid at the time of confirmation.

Although if a client is unable to pay the entire amount at the due date, we will do our best to provide an alternative option

BOOKING ALTERATIONS

For alterations of existing bookings done by the client (e.g. air tickets, departure dates, number of participants, accommodation etc.) a handling fee of 80 USD per booking applies. The handling fee will be charged on top of the service provider fees.

CHILDREN POLICY

Children between the age of 3 and 12 years will pay 50-75% of the adult rate if occupying a room with two adults.

Pay 75% of the adult rate if occupying a room with another child.

Pay 100% of the adult rates if occupying a room with one adult

CANCELLATION

Any cancellation of a reservation must be in writing, either by e-mail or fax and shall only be effective upon its receipt and acknowledgment by Vianney's Untamed Expeditions. Thus, reservations that are canceled, reduced in length of stay, or reduced in the number of

occupancies are subject to cancellation and no-show fees. The following scale of cancellation charges will be applicable, depending on the day before the departure of the tour when the cancellation notice is received.

25% if cancelled up to 30 days prior to arrival.

50% if cancelled between 45 and 15 days prior to arrival

100% if cancelled within 14 days or in the case of a 'No Show.'

If the cancellation case is discussed earlier, we will do our best to render our support. We understand that things can happen and will try to resolve any problems that are brought to our consideration.

RISK

The client accepts that all tours are of an adventurous nature and involve an element of personal risk. Neither the Company nor any of its agents can be held responsible in any way for any injury, loss of life or damage to property, howsoever caused. The client therefore insures will hold the Company, its agent, assigns and servants harmless from any such claim. The client accepts full responsibility for all risks involved.

AUTHORITY ON TOUR

The decisions of the Company's guide/driver on tour shall at all times be ultimate and binding. The client must at all times conform to the laws, customs and foreign exchange regulations of all countries visited.

MARKETING

The Company reserves the right to use any videos and photographs taken during tours for marketing or any other advertising purposed. Hence the client gives consent to use such photographs and authorizes the Company to retain copyright for these photographs and such material.

ITINERARY CHANGES

We reserve the right to re-arrange the itinerary or amend the arrangements of any tour in case of unanticipated hostile circumstances beyond our control; although efforts will be made to adhere to the original program.

FORCE MAJEUR

Unanticipated circumstances including but not limited to mechanical breakdowns, weather, war, riots and other unpredictable circumstances above the control of the Company may cause interruptions or alterations to the tour. The Company shall not be held responsible in any way for any of these possible occurrences or any consequences, which may arise as a result of these.

SCAMS

Please note that if you receive an email from someone asking you to send them moneys via Money Gram or Western Union, this is an email hacking scam. Safarified Africa does not accept payments from customers via Western Union or Money Gram.

COMPLAITS

If you develop a complaint during your tour, please bring it to the attention of the guide and our company representative who will do their best to resolve the situation to your satisfaction.

Our competitive and affordable tour services in the country remain fully dedicated to helping visitors enjoy their stay in Tanzania.

Irrespective of your budget, we can guarantee that the price will be rational, and every amount will be invested in the quality of your tour to provide you with an experience that cannot be matched by any contender. Our hotels, lodges and camps fit each traveler's needs. Everyone deserves to experience the trip of a lifetime, no matter where they are from! We at Vianney's Untamed Expeditions help every client to achieve their dream vacation.

We can help you to create or adjust your travel policy to ensure maximum cost effectiveness without compromising comfort. Tanzania safari holidays with Vianney's Untamed Expeditions can be personalized as much as you like.

NOTE

Some bookings might overlay between two seasons making the shown seasonal quotations on accommodation inapplicable. In such cases, please get in touch with us for personal quotes spanning across seasons.

ACCEPTED AND AGREED TO BY:

A handwritten signature in black ink, appearing to be 'Vianney', is written over a light gray rectangular background.

05/18/2019

VIANNEY'S UNTAMED EXPEDITIONS DATE